

NUREVA™ HDL300 audio conferencing systems Limited hardware warranty

Nureva Inc. ("Nureva") warrants to the original end user who has purchased this device ("Purchaser") that it is free of defects in both materials and workmanship for the applicable Warranty Period (defined below). If the device is defective, Nureva agrees, at its option, to repair or replace the defective device or defective component free of charge if it is returned no later than 30 days after the end of the applicable Warranty Period. If neither repairing or replacing the device is reasonably available, Nureva may at its option, refund the purchase price paid by the original end user purchaser for the defective device.

Terms and Conditions

The applicable Warranty Period shall be:

- 2 years from the date the Purchaser is invoiced for the device (the "date of purchase") with respect to the integrated microphone speaker bar and the connect module.
- 30 days from the date of purchase for all other components of the device.

A device returned to Nureva must be issued a valid Return Material Authorization ("RMA") number. To request an RMA number, contact Nureva Technical Support at support@nureva.com. Prior to receiving an RMA number, Nureva technical support must perform initial troubleshooting and declare the device defective according to the guidelines established by Nureva.

A device returned to Nureva must contain all the original accessories and be properly packaged in the appropriate Nureva packaging and accompanied by a proof of purchase dated within the applicable Warranty Period. All shipping and handling costs are the responsibility of the purchaser and not Nureva. This Warranty does not cover damage to the device during shipping and Nureva assumes no responsibility for such damage.

A device returned to Nureva must have a valid RMA number marked on the outside of the shipping package and the serial number and model of the returned device must match the RMA number.

Replacements will only be issued for the equivalent device model/type of the original defective device.

This Warranty does not apply to any firmware/software supplied with the device. Such firmware/software is subject to a separate firmware license agreement.

This Warranty does not apply to ordinary wear and tear on the device.

THIS WARRANTY IS VOID IF:

- The device has been damaged by negligence, mishandling, acts of third parties, accident, fire, flood, lightning, power surges or outages, or other events or circumstances outside the control of Nureva, or has not been operated in accordance with the operating and installation instructions; or
- The device has been altered or repaired by a party other than Nureva or an authorized service representative of Nureva; or
- Modifications or accessories other than those manufactured or provided by Nureva have been made or attached to the device which, in the sole determination of Nureva, have affected the performance, safety or reliability of the device; or
- The device's original serial number has been modified or removed

NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE, APPLIES TO THE DEVICE. NUREVA'S MAXIMUM LIABILITY HEREUNDER SHALL BE THE AMOUNT PAID BY THE PURCHASER FOR THE DEVICE.

No person or entity is authorized to assume any obligation or other liability in connection with the device.

Under no circumstances whatsoever shall Nureva or its directors or employees be liable for punitive, consequential, or incidental damages, expenses, costs, loss of revenue or property, inconvenience, or interruption in operation, experienced by the Purchaser or any other party due to a malfunction in the device.

No Warranty service performed on any device shall extend the applicable Warranty Period.

This Warranty extends only to the Purchaser of the device and is not assignable or transferrable.

This Warranty is the Purchaser's sole and exclusive remedy with respect to any defective device.

This Warranty is governed by the laws of the Province of Alberta, Canada, without regard to the provisions thereof relating to conflicts of laws.

NOTE: Any product returned without an RMA number will be refused upon delivery. For troubleshooting documentation, to inquire about warranties or to get more information on our products please visit our website:

www.nureva.com

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